

A Caribbean-Style Island Resort on Tampa Ray

March 4, 2008

Federal Communication Commission

Re: 07-51

Received & Inspected

MAR 17 2008

FCC Mail Rooin

To whom it may concern:

Little Harbor has many residents living in our Condominiums and Townhomes. Our main responsibility is to make sure they receive the best quality service and product so they are satisfied residents which will promote our business stability. A high priority for all of our residents is the kind and quality of telecommunications products they receive. Many were not happy with what the local franchised cable company provides, and they were very dissatisfied with the service. When another choice became available, we wanted to have that option if it meant our residents would be happier with the product and service. We have worked with a private cable operator and signed a contract requiring them to provide certain channels requested by our residents at prices lower than the large companies. Due to the smaller size of the company with a closer location, I think they are more responsive to what we want and are faster in addressing our problems. I have heard many residents say they are pleased with how this company performs. Today many companies simply do not care about their customers, but this small company seems to know they must do a good job or they can be replaced. A major part of that is if and how they provide service to my company but more importantly to our residents. Hopefully, the FCC will not do anything that would interfere and make it impossible for them to continue service. If this happens, we would have no other choice but to have a large company pick up our contract.

Sincerely.

Robert Newhart

General Manager for

The Resort & Club at Little Harbor

Fig Resert & Crub at Little Mar for 611 Destiny Drive Theskin, FL 33570 The 45-3291



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